

2010 Product Training Schedule

Dates are subject to change.

	Washington	London	Singapore	Beijing	São Paulo	Pre-Requisites
FareManager 100 (International)	8–12 February 3–7 May 12–16 July 4–8 October	25–29 January 12–16 April 21–25 June 6–10 September 8–12 November	3-7 May		All classes in São Paulo are to be determined	
FareManager 101	4–8 October					
FareManager 200	15–19 February 10–14 May 19–23 July 11–15 October	1–5 February 19–23 April 28 June–2 July 13–17 September 15–19 November	10-14 May			FareManager 100
Creating Negotiated Fares/ Fare By Rule	22–26 February 17–21 May 18–22 October	8–12 February 26–30 April 5–9 July 20–24 September	17-21 May	9-13 August		FareManager 200
FareManager 300	1–5 March 7–11 June 25–29 October	10–14 May 12–16 July		16-20 August		FareManager 200
Automate Your Voluntary Changes and Refunds (Categories 31 and 33)	8–12 March 14–18 June 1–5 November	1–5 March 19–23 July 4–8 October	13-17 September			FareManager 300
FareManager 400	28 June–1 July	8–11 March 17–20 May 26–29 July		23-26 August		FareManager 300
Coding Reservation Booking Designators		7–10 June	20-23 September			FareManager 200
Service Fees (YQ/YR and Ticketing)	26–29 July	4–7 May 11–14 October				FareManager 200
Optional Services	12–14 April* 21–23 June* 8–10 November*	15–17 March* 18–20 October*	27-29 September*			
Branded Fares	15 April* 24 June* 11 November*	18 March* 21 October*	30 September*			Optional Services
Analyzing Market Changes in GFS	Additional classes will be published based on customer demand. Please contact the Training Department at dtrain@atpco.net to inquire about dates for this class.					

* The Branded Fares training class takes place on Day 4 (Thursday) of the Optional Services class. Students may register for the three-day Optional Service Fees class only, the one-day Branded Fares class only, or the combined four-day Optional Service Fees and Branded Fares class.

Customized, On-site Classes

Any of the classes above can also be tailored to your unique training and development needs, and delivered at the locations and times of your choice. This is a cost-effective and timely alternative for training a group of staff members. Please contact ATPCO's Product Training Department at dtrain@atpco.net to learn more about Customized training classes.

Registration

Visit our Web site at www.atpco.net to view the training schedule, to review course descriptions, and to register for classes. Additional classes may be added from time to time.