



## **Baggage Allowance and Charges**

*Accurate, customizable, and  
consistent baggage information*



*Deliver accurate and consistent baggage information  
to your travelers and ensure your baggage policies are  
correctly applied in the marketplace.*

ATPCO's Baggage Allowance and Charges is a centralized database of baggage rules that serves as the industry standard solution for compiling and distributing baggage information. It enables airlines to publish their free baggage provisions, excess baggage charges, and fees for oversized items in all sales channels. It also offers the flexibility to customize baggage rules by passenger, fare type, travel destination, and countless other categories.

Using ATPCO's industry-leading data collection and distribution technology, Baggage Allowance and Charges communicates accurate and comprehensive baggage information to GDSs, online travel agencies, and other third-party travel resellers.

This process ensures your baggage policies are correctly assessed and applied in all sales channels, which helps protect your overall revenues. It also guarantees that your passengers always receive accurate and consistent information about checked baggage no matter where they buy their airline tickets, improving their overall travel satisfaction.

Developed in partnership with IATA, Baggage Allowance and Charges also ensures pricing, ticketing, and departure control systems comply with IATA Resolution 302, which went into effect in April 2011.



## **Increase revenues**

- Ensure accurate and consistent application of baggage rules throughout all channels and on all flights
- Vary your baggage rules by passenger, fare type, equipment, or travel period, among other options
- Enable travel agencies to sell excess baggage through their own systems
- Reduce the number of disputes about baggage fees with interline and alliance partners

## **Improve customer relationships**

- Communicate your baggage rules to passengers at the time of purchase no matter where they buy their ticket
- Increase transparency by clearly presenting the total fare—including checked baggage fees—in all sales channels
- Improve your check-in process by equipping your check-in agents with an accurate and complete list of allowed baggage in advance

## **Meet industry requirements**

- Ensure pricing, ticketing, and departure control systems comply with IATA Resolution 302, which went into effect in April 2011
- Implement industry-standard processes for distributing baggage rules and determining whose rules apply on an interline journey

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