



Enhanced RATD

Focus Group Webinar

March 1, 2017

Welcome

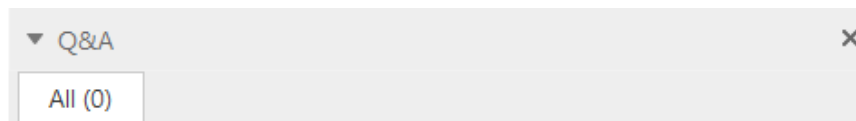
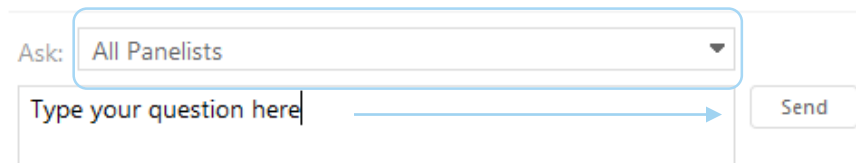
Joint IATA and ATPCO Webinar

Enhanced RATD Focus Group – Feedback Form Summary

- IATA speaker
 - Carlos Alanis
- ATPCO supporting team
 - Betsie White
 - Alejandra Powers
 - Caleb Johnston

Communicate With The Presenters

- Type your questions into the Q&A panel
 - Choose “All Panelists” when submitting questions through the Q&A panel
 - Simply type your question and click the “Send” button

A screenshot of a Q&A panel interface. It shows a grey header bar with a dropdown arrow and the text "Q&A" on the left, and a close button "x" on the right. Below the header is a white box containing the text "All (0)".A screenshot of a Q&A form. It features a label "Ask:" followed by a dropdown menu currently showing "All Panelists". Below this is a text input field with the placeholder text "Type your question here" and a blue arrow pointing to the right. To the right of the input field is a "Send" button.

Full Screen Mode

- Move your cursor to the top center of your screen and this toolbar will roll down



Click here to return to the event center window

Click here to open the QA panel

Our Agenda

- Review Migration Timeline
- RATD Feedback Form Results
 - Data discrepancy submissions
 - System improvement measures
 - Display enhancements
- Industry Readiness
 - WebEx Poll – Needed requirements
 - Conclusions and next steps

Migration Timeline

➤ We are almost there!



Focus Group Summary Report

Thank you for your support!

AIR CANADA 

 Hahn Air

 QANTAS

AIRFRANCE 

 Lufthansa

- LH, AF & QF: Special assessment & detailed reports
- AC, HR and Maureva – Case by case via the Feedback Forms.

The Results

Received 41 submissions

➤ Data Discrepancy

- 14 submissions
- Specific to nine countries

➤ Improvement Measure

- 18 recommendations
- Nine related to display enhancements

Data Discrepancy

➤ Level of Urgency

- High = Four - Missing data in Enhanced RATD vs RATD
- Medium = Nine - Update tables with correct information
- Low = One - Pop-up window with tax rule information

➤ Corrective and Supporting Measures

- Elapsed time between instruction and input of data
- Standardization on text tables
- One to one training sessions

System Improvement Measures

➤ Level of Urgency

- High = Eight submissions: Improve functionalities
- Medium = Seven submissions: Drop down boxes are limited
- Low = Three submissions: Background checks

➤ Corrective and Supporting Measures

- Business cases
- Prioritization based on productivity
- Budget and resources

Data Display Recommendations

- Lufthansa and Qantas feedback
- Position: These enhancement requests will be accepted and maintained. IATA will be setting up a sounding board to run these requests through for validation and prioritization so we can implement them in future releases.

Industry Readiness

- WebEx Poll – What else do I need to be ready?
- IATA's Assumptions
 - All current customers are prepared to use the RATD Online View to support their processes and updates to meet 01 April migration date
 - Systems and airlines who wish to subscribe to the monthly file will engage IATA/ ATPCO when ready

Conclusions

- The Enhanced RATD Online View and Monthly Subscription File are ready for release
- Focus Group participants have got the chance to provide valuable feedback that has been measured and possible risks assessed, with the majority of measures identified and corrections implemented
- There are no major situations detected that represent an stopper for the go live date
- Other enhancement requests will be accepted and maintained for future releases

Next Steps

- Executive Summary to be sent to the IBS OPS WG for final analysis and confirmation of the go live date by 15 March 2017
- Third webinar with detail information of the functionalities
 - System navigation
 - Tax data application and analysis
- TTBS /ATPCO confirmation to the industry of the go live date.

Available Educational Materials

- Recorded Webinar Material
- Presentations
- Instructional Video
- FAQ
- User Guide
- IATA and ATPCO Training and Support
- Contact Us at
ttbs@iata.org ; ratd@atpco.net



Questions & Comments



**Thank you all for making this
possible!**