

ATPCO LEARNING SOLUTIONS

Virtual Training Sessions

To register for virtual sessions, please send an e-mail message to learning@atpco.net with each participant's name, organization, e-mail address, and ATPCO user ID. You'll then receive access to choose the courses you want to attend. Recordings will be available via the on-demand training page.

MASS UPDATES: RULES QUERIES

This 2-hour session will focus on efficiencies, best practices, and functionality of the Fares, Rules, and Footnotes query features in FareManager. Recordings of this session will be available.

28 July 2020, 1300 EDT (Washington time)

8 August 2020, 0600 BST (London time)

CHANGES, REFUNDS, AND PENALTIES (CATEGORIES 31, 33, & 16)

This 2-hour session will describe how to efficiently update refunds and reissue policies to reflect policies during the current global crisis. This session will explain Categories 31 & 33 and the need to have Category 16 aligned with both. Recordings of this session will be available.

4 August 2020, 1200 BST

25 August 2020, 1000 EDT

EFFICIENCIES: TIPS & TRICKS

This 2-hour session will focus on the more commonly used features within FareManager and recommendations for making day-to-day use of FareManager more efficient. Recordings of this session will be available.

11 August 2020, 1900 EDT

HANDLING CHANGES TO DATA IN A CHANGING WORLD

This 2-hour session will address the impact to FareManager data from changes in partnerships, alliances, codeshare agreements, and scheduled service and frequency. The session will discuss coding efficiencies for Fares, Routings, and especially Rules—including Flight Application, Stopovers, Transfers, and Combinability (Categories 4, 8, 9, and 10).

29 July 2020, 0600 BST

5 August 2020, 1900 EDT

12 August 2020, 0900 BST

19 August 2020, 1300 EDT

26 August 2020, 1200 BST

TRENDING TOPICS: CARRIER-IMPOSED FEES

These 2-hour trending topic sessions will focus on some of the more common questions people ask our Customer Service team. These sessions will address how to best use Carrier-Imposed Fees to streamline the distribution of this data to pricing systems.

27 July 2020, 0900 BST

3 August 2020, 1000 EDT

11 August 2020, 0900 BST

17 August 2020, 1300 EDT

24 August 2020, 0900 BST

MARKET ANALYSIS WITH MARKETVIEW

MarketView is a monitoring and analysis tool that offers the flexibility to view data your way. It's a great tool for analyzing the current market landscape, and this 2-hour virtual session will demonstrate how to incorporate the efficiencies it offers into your regular analysis. It will also show how you can customize and filter key market, fare, and fee data.

30 July 2020, 1000 EDT